



Kimcell is a Disability Confident employer and aims to be accessible and inclusive in our recruitment processes and employment. We made a commitment to offer a guaranteed interview to any applicant that declares that they have a disability, providing they meet the minimum standards for the job role. We will make reasonable adjustments for your interview and employment.

Job Description: Junior Development Operations Technician

We are seeking a highly motivated individual with strong initiative and problem-solving skills to join our team as a Junior Development Operations Technician. The ideal candidate will have a passion for designing and developing innovative solutions to meet a variety of business needs. This role does require some hands-on work experience.

How to apply:

Send an email to jobs@datacenta.net telling us about yourself, what you do and why this role would be a fantastic opportunity for you and us. Send us a CV if you wish, or write an informal background description and any IT support that you might have done that wasn't work based.

You can also send your application by post to Datacenta Jobs, Unit 20 The Quadrant, Dorset Innovation Park, Winfrith Newburgh, DT2 8ZB.

Responsibilities:

Design and develop concepts for a variety of business needs, including 5G networks, third-party applications, databases and network architecture.

Work with Linux and Windows operating systems.

Develop strategies for upgrading and improving internal systems.

Develop and integrate software tools and scripts to automate workflows and improve efficiency for colleagues and customers.

Engage with customers in a friendly and professional manner to understand their needs and propose solutions.

Document our systems using a range of software tools, including diagrams, wiki pages, training material, and formal documents.

Research new concepts, software, and best practices in various technical areas and create resources to share knowledge with other team members.

Investigate reported problems, looking at why it may have happened and propose how it might be fixed.

Provide day-to-day customer support, including answering calls and emails, solving problems, resetting passwords, and recording work into our office management system.



Keeping our internal support tickets is vital for our communications and management.

Requirements:

Excellent problem-solving skills and attention to detail.

Ability to take initiative, self-manage and meet deadlines.

Comfortable in working independently and as part of a small team.

Ability to join in discussions, to contribute, and with the ability to break down technical problems for non-technical people.

Passion for technology, learning, and a drive to deliver innovative solutions.

2+ years working in a technical role that includes coding.

Working knowledge of HTML, CSS and one or more programming languages such as Python, PHP, Perl and so on

Beneficial, but not required skills:

Understanding of internet systems, e.g. E-mail, DNS, Web Servers, Networks

Knowledge of Windows and Linux operating systems

Familiarity with using a terminal/command-line (e.g. Bash, PowerShell)

Salary and holidays

This position will be based in our office located on the Dorset Innovation Park in Winfrith Newburgh, Dorset.

The role is based on a “**4 days on, 4 days off**” rolling shift pattern. This means your working days will cross over weekends, bank holidays, and national holidays. Please consider this and the impact it may have on your personal life.

31 days holiday are included.

Starting salary is £24,000